

Corporate Social Responsibility

We believe that our long-term future depends on our environmental and social performance. Excellence in operational performance generates financial returns; however enduring sustainable growth depends on being a responsible global citizen and earning the continued support of our customers, shareholders, communities and staff.

Environmental Policy

Symphony recognises a responsibility to manage its business, whilst acknowledging the Company's responsibility for the environment, as well as helping its customers make the most environmentally-beneficial purchasing decisions.

Objectives

- To supply the most environmentally-beneficial products.
- To purchase and sell products which can be re-used or recycled and will biodegrade.
- To seek out new environmentally-sound products and encourage early introduction to the market.
- To publicise our environmental policy to customers.
- To pursue certification of products.
- To meet all requirements of relevant environmental legislation.
- To seek to reduce excess packaging.
- To reduce internal waste by recycling and/or efficiency. Actions To reduce the impact of Symphony's activities on the environment by:
- Purchasing low-energy-consuming lighting, computers, office equipment, electrical equipment and machinery.
- Encouraging officers and staff of the Company to purchase the most energy efficient vehicles.
- Making available refills or reuse products as many times as possible.
- Promoting paperless administration systems, e.g. EDI, CRM systems, the internet. Social Policy Our policy has been designed to increase the impact of Symphony's contribution to society:
- Objectives
- Contribute to local economic development.
- Maintaining goodwill with key clients or contacts by supporting their initiatives.
- Improve the quality of life of the firm's employees.
- Cement relationships with the local community
- Actions
- Partner with NGO's globally to raise awareness of environmental issues and sustainability
- Support local businesses through advertising opportunities and investment
- Provide a nurturing business environment which offers our employees the ability to continuously develop their competencies.

